



Terms and conditions Piano Lessons Amsterdam 2020-2021

Below you will find the conditions of Piano Lessons Amsterdam. These simple rules ensure that all lessons can run smoothly and efficiently. As a result, every student gets the attention he or she deserves.

Payment

- Lesson and package fees are published on www.pianolessenamsterdam.nl
- The tuition fee must be paid before the start of each lesson block for the number of lessons the student receives in the course block.
- Materials such as piano methods and notebooks are not included in the fee and will be paid for separately.
- The tuition fee is based on enrollment, not on attendance to class.

Schedule

- The lessons are scheduled at the start of the course year - or at the moment you start at Pianolessen Amsterdam - on a mutually agreed upon day and time.
- Changes of the time or day of the lesson after the course year has begun depends on availability and can not be guaranteed.
- If a student is unable to attend his lesson for any reason, he or she is kindly asked to notify this at least 24 hours in advance by telephone or email. If there is room in that week, the lesson may be moved.
- Lessons that are canceled less than 24 hours before they are to take place can not be rescheduled.

Missed lessons

- For each student two catch-up lessons are allowed per school season. These are to be used in case of illness or emergencies. The two catch-up lessons are given either at the end of the school year, or when possible during school holidays. Alternatively, a video lesson might be offered in return.

- If the piano teacher cannot teach for any reason, either a new lesson will be offered, or a replacement teacher will take over. In case this is not possible, the fee for that lesson will be refunded.

Cancellation

- The notice period for ending your piano lessons is one month. There will be no refund of the tuition fees that have already been paid.

COVID-19

- In case a new lockdown will take place, lessons shall proceed online, via zoom.
- In case either the teacher or the student might feel under the weather and have doubts about their health, they are kindly asked to inform Pianolessen Amsterdam as soon as possible. Lessons will continue online until all symptoms are gone.
- Both the student and the teacher will have washed their hands and disinfected the piano before starting the lesson.